Kegan J. Culbreath

Current Address:

PO Box 161   Cell: (215) 588-5561

Gwynedd, PA 19436   keganjelani@gmail.com

EDUCATION

Campbell University, Buies Creek, NC   Graduated: May 2012

Bachelor of Science – Information Technology & Security

EMPLOYMENT

SICOM Systems, Inc. Doylestown, PA   Nov 2012 - Current

Technical Support Representative/Customer Service Representative

- Diagnose software and hardware related issues
- Resolve software and hardware related issues via Linux Command prompt or HTML GUI page
- Learn multiple proprietary systems
- Setup restaurant networks, configuring routers and port forwarding to various devices
- Diagnose, resolve, support digital menu boards for leading fast food restaurant franchises

Foot Locker, Inc. Plymouth Meeting, PA   Mar 2012 – Mar 2013

Sales Associate

- Educate our customers on our products, offers and promotions
- Assist in floor moves, merchandising, display maintenance and housekeeping
- Assist in processing and replenishing merchandise and monitoring floor stock

Macy's Dept Store, Waldorf, MD   Jun 2007 – Aug 2007

Sales Associate

- Educate our customers on our product, offers and promotions
- Assist in display maintenance, housekeeping and aid customers in locating merchandise

Bi-Lo/Southern Family Markets, Burlington, NC   Jun 2005 – Aug 2006

Cashier/Courtesy Clerk

- Receive payment from customers
- Assist in display maintenance, stocking and housekeeping
- Aid customers in locating merchandise

ADDITIONAL SKILLS

- Proficient in the following: Microsoft Office, Windows/Linux/OS X Operating Systems
- Knowledge of networking, programming, Photoshop, information security principles and compliance

REFERENCES

- Mr. Daniel Rushik – Technical Support Team Leader, SICOM Systems, Inc. – (267) 237-7651
- Ms. Jessica Franzen – Former General Manager, Foot Locker, Inc. – (267) 760-3714
- Dr. Mark Merry – Dir. of Information Technology & Security, Campbell Univ. – (910) 893-1207
- Mr. Umesh Varma – Associate Prof. of Information Technology & Security, Campbell Univ. – (910) 893-1408